

Job Title: Lumberyard Associate

Company: Tracy Lumber

Location: Fayetteville, NY

About Us:

Tracy Lumber is a family-owned and operated lumberyard and hardware store that has proudly served Central New York since 1909. We take pride in offering exceptional customer service, quality products, and a welcoming work environment. We are currently seeking a motivated **Lumberyard Associate** to join our team.

Position Summary:

The Lumberyard Associate plays a key role in providing outstanding customer service and maintaining an organized, efficient, and safe yard. This position is ideal for someone who enjoys working outdoors, using their hands, and assisting customers with their building needs.

Responsibilities:

- Greet and assist customers with locating products and loading materials into their vehicles.
- Pull, stage, and prepare orders for customer pickup and delivery.
- Safely unload and stock incoming deliveries using both manual labor and forklifts.
- Maintain a clean, organized, and safe yard environment.
- Assist in counting, rotating, and organizing inventory.
- Provide knowledgeable product recommendations and solutions to customer needs.
- Uphold Tracy Lumber's standards for customer service and professionalism.
- Troubleshoot and resolve minor issues that arise in the yard.

Qualifications:

- Must be 18 years of age or older.
- Ability to lift and carry up to 80 lbs repeatedly throughout the day.
- Strong customer service and communication skills.
- Positive, professional, and team-oriented attitude.
- Previous lumberyard, warehouse, or forklift experience is a plus (but not required).
- Willingness to work outdoors in all weather conditions.

Job Type: Full-Time

What We Offer:

- Competitive pay based on experience.
- Supportive, family-oriented work environment.
- On-the-job training and forklift certification (if needed).